

What happens after the registration at your library?

6 hints, which may help you!!!

Modalities about the loan:

The **loan** of media is **free of charge**.

Lending a **Bestseller** from the Spiegel-List is **2 EUR** at loan and renewal.

Loan period:

In **general** media can be borrowed for **4 weeks**.

It is **possible** to renew them **3 times**, as long as there is **no** reservation.

Magazines can be borrowed for **2 weeks**.

It is possible to renew them **3 times**, as long as there is **no** reservation.

Movies (DVDs and Blu-rays) and **Tonies** can also be borrowed for **2 weeks**.

It is possible to renew them **one time**, as long as there is **no** reservation.

Loan:

At the **MedienHaus:**

3 Selfending-stations on the ground floor and one on the second floor.

Reserved Media are available on the first floor at the information desk.

At the **School- und Districtlibraries** media
can be borrowed at the information desk.

**Before borrowing media please check everything you would like to borrow
concerning completeness and flawless condition.**

Info service:

We cannot assume any liability for our email delivery

Note about expiry of the deadline (2 days before the end of the loan period).



Renewal:

Local:

With your valid **librarycard**, you do not need to bring the media.

By **phone:**

0208 / 455-4141 (Call Center)

By **E-Mail:**

mahnstelle@muelheim-ruhr.de

Online:

<https://muelheim.arena.axiell.de/web/arena#/>



Media which are reserved by another client are not renewable!

Return:

At the **MedienHaus:**

Two **Returningmachines** - one on the inside, one in the Foyer.

The Returningmachine in the Foyer is **open 24/7** with your valid librarycard.

At the **School- und Districtlibraries** you return media at the information desk.

Before returning media please check everything concerning completeness and flawless condition.

For **returning** you need no **librarycard**.

Our website for all offers and information:

www.stadtbibliothek-muelheim.de



Do you have questions? Ask us!

We are here to help you.